

UNITED STATES PATENT AND TRADEMARK OFFICE
CERTIFICATE OF CORRECTION

PATENT NO. : 7,020,263 B2
APPLICATION NO. : 09/783191
DATED : March 28, 2006
INVENTOR(S) : Bauer et al.

Page 1 of 2

It is certified that error appears in the above-identified patent and that said Letters Patent is hereby corrected as shown below:

In column 7, line 14, before "300 or similar" and after "agent" delete -- network monitoring agent --.

In column 9, line 60, before "during a call" and after "said" replace "connection" with -- connections --.

In column 10, line 38, before "; and" and after "said" replace "connection" with -- at least one connection --.

In column 10, line 39, before "if one" and after "said" replace "connection" with -- at least one connection --.

In column 11, line 9, before "; and" and after "said" replace "connection" with -- at least one connection --.

In column 11, line 44, before "encoding requirement" replace "a" with -- an --.

In column 11, lines 45-46, before "having a different" and after "each of said" replace "application" with -- applications --.

In column 11, line 48, before "; and" and after "said" replace "connection" with -- at least one connection --.

In column 12, line 20, before "compris-" and after "said" replace "system" with -- method --.

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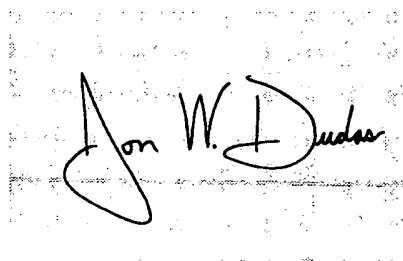
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It is certified that error appears in the above-identified patent and that said Letters Patent is hereby corrected as shown below:

In column 12, line 26, after "each of said" replace "segments" with -- call segments --.

Signed and Sealed this

Twenty-ninth Day of August, 2006

A handwritten signature in black ink, reading "Jon W. Dudas", is written over a rectangular grid of small dots. The signature is fluid and cursive, with the first name "Jon" and last name "Dudas" clearly legible, and "W." in the middle.

JON W. DUDAS

Director of the United States Patent and Trademark Office